



ACTIVATE

BOOTCAMP S

How do I make a return?

If you wish to return an item please email us at info@activatebootcamps.com.au within 7 calendar days from receiving your order with the following info:

- Full name
- Sale ID
- Item details (including size and colour if applicable)
- The reason for return

Once your return is approved we will advise the next steps.

Your return will be accepted if:

- It is a full priced item and a discount code has not been applied to your purchase.
- The garment is in original saleable condition with all tags attached and in its original packaging.
- The garment has not been worn or washed or altered in anyway from its original condition.
- Please note protein and supplementation products are not accepted for refund.

Activate Bootcamps reserves the right to refuse a return if it does not meet the above terms.

How will I be refunded?

Your refund will be credited back to your designated bank account, or alternatively an account credit can be arranged.

Store credits

If you wish to return a full priced item for a store credit you will receive a credit for the amount of the item/s returned which is valid for 6 months from date of issue to be used on our online store.

What if my item is faulty?

Please email us as with a description of what is faulty and images of the garment clearly displaying the faults. If your item is deemed faulty we will replace it, or if we no longer have the item available you will be refunded for the amount of the item/s.